



Computer & Internet Access Policy

The Greater Victoria Public Library provides public computer and Internet access to support equal opportunity, lifelong learning, and community enrichment for its users.

The Computer & Internet Access Policy applies to all types of computer usage on the premises of the Library or on the Library network. This includes: library public computers, laptops and mobile devices using the Library's wireless network, laptops and mobile devices on other networks inside the library facilities.

Public computer and wireless access is provided to ensure equitable access to information and online resources. Wireless access complements public computer access and enables library users to access library resources and the Internet with their own wireless enabled equipment.

ACCESS

Access is open to users possessing a valid Library card and password. Users must use their own cards to book or access computers and Library card holders are responsible for any misuse of computer resources associated with their card or account. Users may be asked by staff to show their card or supporting identification. Users who do not have Library cards should talk to staff about getting temporary access to Library computers.

Access to the Library's computer resources and network is on an "as is" and "as available" basis. The Library does not guarantee the performance, security, confidentiality, or availability of these resources.

The Library reserves the right to limit and/or revoke access at any time. Any limitations in place are to ensure equitable access for all users and should be respected. Library staff is required to ensure that all rules of computer and Internet use are followed. Staff will advise users of inappropriate conduct as required and will ask that any behavior deemed to be inappropriate cease immediately. Violations may result in loss of privileges for both the user and the card(s) used.

Fees may apply to printing and photocopying services.

WIRELESS

The Greater Victoria Public Library offers wireless access ("Wi-Fi") for individuals' personal mobile devices at no cost. As with most public wireless access the Library's wireless connection is not secure. Use of the wireless connection is done at the user's own risk.



Users are responsible for their own devices and are subject to the Wireless Terms of Use agreement. The Library cannot guarantee that user devices will work with the Library's wireless access points.

INTERNET CONTENT

The Internet provides access to many resources for different age levels and reflects various points of view. Users should be aware that information might not be accurate, complete, age-appropriate, or current. The Greater Victoria Public Library's website (www.gvpl.ca) recommends sites that provide quality information resources for both adults and children.

The Library is not responsible for the content or the quality of information accessed on the Internet. Parents, legal guardians or caregivers are responsible for monitoring Internet sites and information accessed by their children.

The Greater Victoria Public Library assumes no responsibility for Internet content or damages, directly or indirectly, arising from its website or from its connections to other Internet services.

COMPUTER USE RESPONSIBILITIES

Users shall use the Library's wireless Internet service in a legal and responsible manner. Internet users must be aware that they are working in a public environment with people of all ages and with diverse viewpoints. Users must not engage in any activity that interfere with any other person's ability to use the Library and its resources. The Library reserves the right to terminate an Internet session at any time.

Library computers and/or wireless access may not be used to:

- Access sites or transmit materials which violate any Canadian federal or provincial law or Library directive such as defamatory, discriminatory, or obscene materials.
- Display overt sexual images.
- Send fraudulent, harassing, or obscene email messages.

Anyone not adhering to this agreement or who willfully abuses or damages any computer or software will have their Library privileges suspended and will be legally and financially responsible for damages.

The Library assumes no responsibility for the security of equipment; users must keep their equipment with them at all times. Users are responsible for any losses or damage sustained either directly or indirectly as a result of their use of computer resources, including data loss and commercial or on-line transactions. Users are responsible for the correct use of computer resources to maintain their own privacy and security.

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