

Mission, Vision and Values

MISSION

We build community and support literacy and lifelong learning by providing free access to information, space, tools and expertise.

VISION

Your place to connect, discover and imagine.

VALUES

Collaboration

We engage and work in partnership to meet community needs.

Inclusiveness

We respect diversity and provide open access for all in welcoming physical and virtual spaces.

Service Excellence

We provide high quality library services that are responsive to the community.

Innovation

We commit to continuous improvement in library service delivery.

Intellectual Freedom

We uphold the Canadian Library Association's position on intellectual freedom and the equitable access to and exchange of information, ideas, and creativity.

Public Accountability

We make transparent decisions that are fiscally sound and measurable.

Sustainability

We deliver reliable and relevant services and remain resilient in times of change.

Approved by the Greater Victoria Public Library Board:
Reviewed by the Planning & Policy Committee:

January 26, 2016
January 12, 2016