

A woman with curly hair, wearing a purple cardigan, is smiling and looking down at a young girl. The girl, wearing a red shirt and glasses, is reaching out to touch a yellow and blue book on a library shelf. The background shows rows of bookshelves filled with books.

Welcome to the Library

Your place to connect, discover, and imagine.



GREATER VICTORIA
PUBLIC LIBRARY

gvpl.ca

Your Place to Connect, Discover, and Imagine

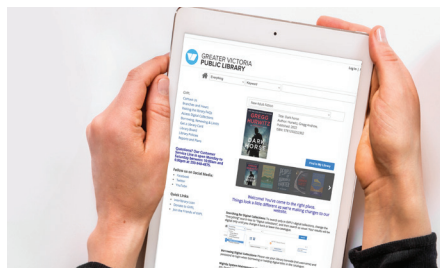
The library belongs to everyone. Looking for a space to concentrate or recharge? Perhaps you're up for a friendly competition with a board game or some songs and giggles during our family storytimes. The library is where lively activities meet quiet moments. Visit our 12 locations and gvpl.ca—your ultimate hub for fun-filled discoveries!



From bestsellers to classics to large print titles in various genres. Explore the extensive collection of books for all ages and reading abilities.

Accessing eBooks and Streaming Services

You need your library card number, password, and an internet-connected device to access digital collections and resources. Go to gvpl.ca for links to available apps, user guides, and video tutorials. Depending on the service, you can stream content or download to watch or listen offline. Some services may limit how many items you can borrow at once. Items in the digital collection are automatically returned on their due date.



eBooks and eAudiobooks:

Whether you prefer reading or listening, use your tablet, computer, or smartphone to access GVPL's eBook and eAudiobook collections.

Browse, download, and enjoy thousands of eBooks, eAudiobooks, and digital magazines through the **OverDrive** website or **Libby** app. Explore a world of endless stories from your device anytime, anywhere.



Find us on social media!

Like us on Facebook at **greatervictoriapubliclibrary** and follow us on X at **gvpl**, to get the latest information about book recommendations, services, programs, and what's new at the library.



Stream video and music:

From classics to documentaries to the newest releases, escape into the world of cinema with streaming movies and TV series. Discover new music to add to your playlist. Stream, download, and explore music across every genre.



Lights, camera, library! From award-winning documentaries to blockbuster movies and popular TV series, explore **Hoopla** and **Kanopy**. Access the ultimate on-demand streaming services, free with your library card.

Online learning: Enhance your skills or explore new interests with online courses. From language learning to coding, grow and learn at your own pace.



Learn a new language with **Transparent Language** or level up your professional skills with **LinkedIn Learning**. Thousands of on-demand courses in business, computer technology, software, and creative skills await you.

1. **Central Branch** 735 Broughton Street, Victoria
2. **Bruce Hutchison Branch** 4636 Elk Lake Drive, Saanich (Saanich Commonwealth Place)
3. **Central Saanich Branch** 1209 Clarke Road, Central Saanich
4. **Emily Carr Branch** 101-3521 Blanshard Street, Victoria (Uptown Shopping Centre)
5. **Esquimalt Branch** 101-503 Park Place, Esquimalt (Esquimalt Town Square)
6. **Goudy Branch** 119-755 Goldstream Avenue, Langford

Research databases: Need information for a school project or family research? Access a wealth of journals, magazines, and reference materials through research databases.



Unlock the secrets of your family tree with **Ancestry Library** or delve into our province's past through **BC Historical Newspapers**. Whether it's roots or regional history, the library has the tools for your exploration journey.

Magazines and newspapers: Stay informed and entertained with print or digital magazines and newspapers. Read the latest issues of your favourite publications from around the world.



Extra! Extra! Read all about it! Stay up to date with our diverse collection of print or digital newspapers and magazines, spanning historic headlines to current events. Access a wealth of information through **OverDrive/Libby**, **Flipster**, and **PressReader**.

Movies, music, and more: Dive into the collection of DVDs and Blu-rays, CDs, video games, and more.



World languages: GVPL can take you on a global journey with our world languages collection. We have a diverse and growing multilingual collection, including books, magazines, movies, music, and digital content in over 40 languages.

Kits for adults and kids: From Book Club Sets and Climate Action Kits to StoryWalk Kits and Stories to Go, we have a kit for you.



Programs and events: GVPL is your place to connect, play games, read, relax, use technology, and more. From the BC Summer Reading Club to Baby Times and contests for all ages—we've got lots going on to fuel your learning and creativity. For a listing of current programs and events, visit gvpl.ca or follow us on social media.



Library computers and printing: Library computers (including adaptive stations), Wi-Fi, photo-copying, and printing services are available at all branches. Printing is available when using a library computer.

Study spaces: Bookable study rooms for individuals or small groups are available at the Central, Emily Carr, Esquimalt, Juan de Fuca, Langford Heritage, Saanich Centennial, and **sx'wənjx'wəj tənjəx'w** James Bay Branches. Book for up to 2 hours.



Digital media lab: The Lab at the Esquimalt Branch is GVPL's self-serve digital media space. Digitize photos, slides, VHS tapes, audio recordings, and more—it's the perfect place to preserve your memories and share them with future generations.



Find your next read: Explore staff picks, new arrivals, Indigenous Reads, GVPL's Emerging Local Authors Collection, or ask us for a recommendation.



7. **Juan de Fuca Branch** 1759 Island Highway, Colwood (Juan de Fuca Recreation Centre)
8. **Langford Heritage Branch** 102-1314 Lakepoint Way, Langford
9. **Nellie McClung Express Branch** 3561 Shelbourne Street, Saanich
10. **Oak Bay Branch** 1442 Monterey Avenue, Oak Bay (Monterey Recreation Centre)
11. **Saanich Centennial Branch** 3110 Tillicum Road, Saanich (Pearkes Recreation Centre)
12. **sx'wənjx'wəj tənjəx'w** James Bay Branch 385 Menzies Street, Victoria

Library cards are free for anyone who lives in, owns property in, or attends school within the GVPL service area. Apply for a temporary card online at gvpl.ca or get a full-access card by visiting one of our 12 locations. A library card is your golden ticket to a world of books, resources, contests, and more.

Searching and Browsing

Discover our collection by visiting any branch, or explore our catalogue at gvpl.ca.

Holds

The catalogue searches GVPL’s digital and physical collections across all 12 branches. Most items can be placed on hold. Select your preferred pickup location, and you’ll be notified when the item is available. Place a hold online at gvpl.ca, by phone with staff, or in person. Holds can be suspended or cancelled. Check items out when ready for pickup; a pickup timeframe is always provided.

Renewals

Most physical items will be automatically renewed two days before their due date. If no one else has placed a hold, the borrowing

period will be extended up to two times for eligible items. Digital content will be automatically returned on its due date.

Returning Library Materials

Returning physical items on time helps ensure others can enjoy them. All GVPL branches have 24-hour return bins; most items can be returned using these bins. Library materials can be returned to any GVPL location. Items not returned within 21 days from their due date will result in a replacement fee being applied to patron accounts. Patron accounts will be blocked when fees accumulate over \$40 or when 10 items or more are overdue. Parents and guardians are responsible for materials checked out on their child’s card.

Borrowing Periods

3 days	7 days	14 days	21 days	6 weeks
• Fastviews	• Adult Fastreads • DVDs/Blu-rays • Video Games	• Children’s Fastreads • Teen Fastreads • Magazines	• Books and CDs • Climate Action Kits • Interlibrary Loans • Read-Along Books • Skill Builders • Adaptive Toys • Stories to Go • StoryWalk Kits • Yoto Cards • Yoto to Go	• Book Club Sets • Family Picks to Go • Readers to Go • Staff Picks to Go
Digital Collections Loan periods, due dates, and borrowing limits vary, and digital items are automatically returned on their due dates. Check your account for details.				

My Account

Keep track of your checkouts, due dates, hold pickup dates, and more with **My Account**. To get started, visit gvpl.ca and select **My Account** or **Log In** at the top right corner. Log in anytime using your library card number and password.

Renewing your Account

A full-access library card is valid for three years. You will be notified 30 days before the expiry date. Renewing your card requires visiting any GVPL branch to reconfirm your service eligibility. Showing identification is required when renewing an account.

Account Notifications

GVPL sends courtesy notifications about checkouts, hold pickups, renewals, and overdue items. You can choose email, text, or phone reminders.

Notifications are also sent when an overdue item is considered lost and has been billed to your account. This fee will remain on your account until the item is returned or the fee is paid.

Protect Your Library Account

Protect your library account by updating your password regularly.

To change your password, log in to **My Account** and select the **Personal Information** tab.

Forgot your password? Resetting it is easy. Visit gvpl.ca and select **Log In**, then select **Forgot my Password**. Enter your library card number, and a recovery link will be sent to your email. If you don’t see the email, please check your spam or junk folder.

Payments and Fees

Getting a library card and borrowing from the library’s collections is free for people in our service area. Fees apply for items that are damaged or lost. Payment can be made online by logging into **My Account** and clicking the **Fees** tab, or visiting any branch. Accepted forms of payment include cash, debit cards, credit cards, or cheques.

Lost or Stolen Cards

If your library card is lost or stolen, please contact us right away so we can protect your account.

Your library card keychain tag can also help if you lose your keys—if someone returns them to the library, we may be able to return them to you.

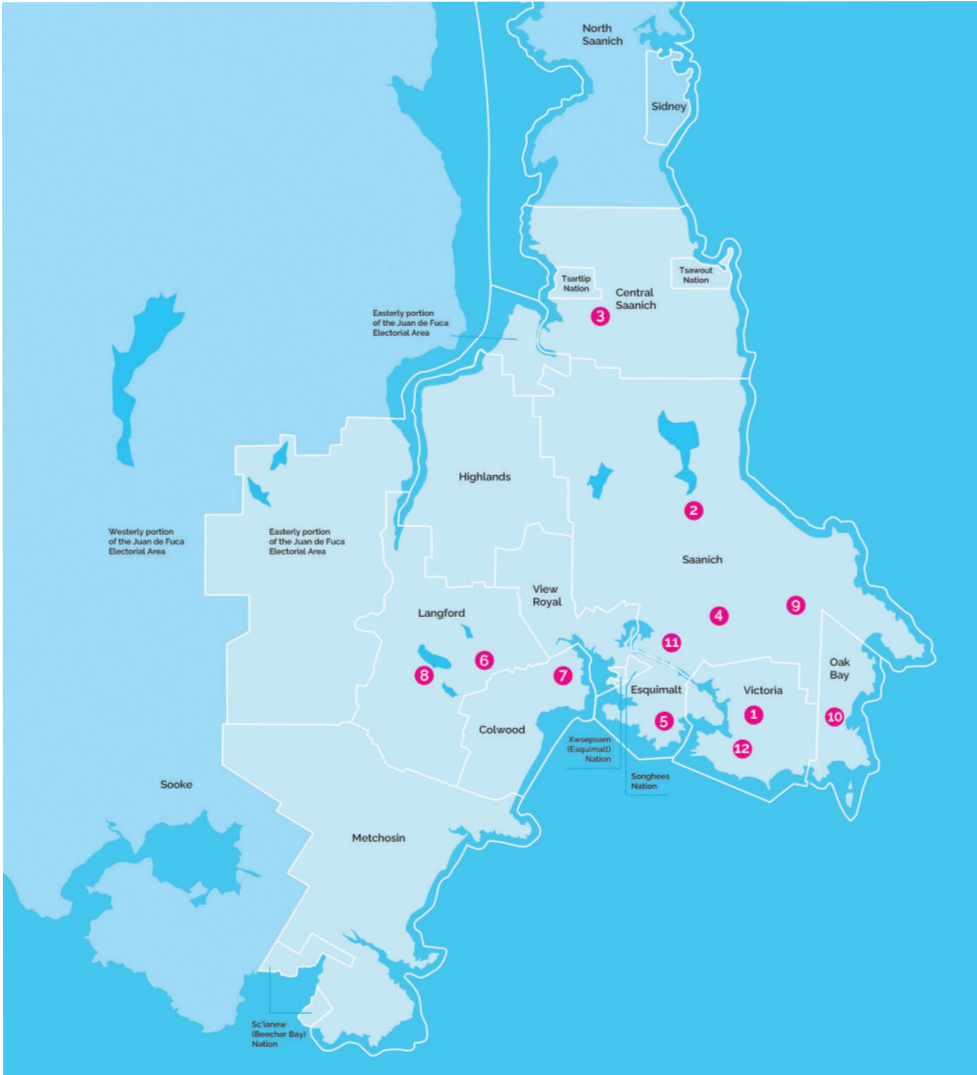
Questions?

Talk to staff while visiting the library or contact the customer service line Monday to Saturday from 10:00 am to 6:00 pm at 250-940-4875, or by email at comments-questions@gvpl.ca.

GVPL Service Area

Greater Victoria Public Library's service area is located on the unceded traditional territories of the Songhees and X̱wsepsəm (Esquimalt) Nations, the W̱SÁNEĆ Nations of STÁUTW (Tsawout) and W̱JOŁŁŁP (Tsartlip), and the SC̱IÁNEW (Beecher Bay) Nation.

Colonization and systemic racism still impact the lives of Indigenous Peoples today. Their historical and cultural relationship with the land and sea continues as they steward these sacred lands as they have since time immemorial.



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|---------------------------|-----------------------------|--|
| 1. Central Branch | 5. Esquimalt Branch | 9. Nellie McClung Express Branch |
| 2. Bruce Hutchison Branch | 6. Goudy Branch | 10. Oak Bay Branch |
| 3. Central Saanich Branch | 7. Juan de Fuca Branch | 11. Saanich Centennial Branch |
| 4. Emily Carr Branch | 8. Langford Heritage Branch | 12. sx̱w̱erx̱w̱əŋ tərjəx̱w̱ James Bay Branch |